

# How LinkLive Powers Bank of Oak Ridge Communication Solutions



*"Moving to the LinkLive contact center in the cloud has put us in a position to improve our customer service. It was a fast implementation and the LinkLive team always goes beyond the call of duty to support us. We look forward to adding more of the capabilities to our communications strategy."*

## Wanda Coleman

VP IT Operations and  
Security Manager  
Bank of Oak Ridge

## LINKLIVE

📍 225 S 6th Street, Suite  
3900, Minneapolis,  
MN 55402

☎ 1.952.392.1834

[REQUEST A DEMO](#)

## Overview

Established in 2000, Bank of Oak Ridge is a community bank dedicated to delivering "Spectacularly Local" banking. With Triad locations in Oak Ridge, Greensboro and Summerfield, North Carolina, they focus on providing personalized, convenient banking services close to home and work.

## LinkLive Resolution

Bank of Oak Ridge selected LinkLive Banking as one provider to build their communications strategy. All incoming calls are routed to the appropriate resource with LinkLive across branch locations, remote, and corporate offices. The bank has plans to add chat and video banking in the near future.

## The Results



Secure cloud-  
based contact  
center



Reduction in  
number of systems  
in communication  
strategy



Real-time insight  
to contact  
center data