LINKLIVE

7 *& a half!* Reasons to Choose LinkLive Over the Competition

LinkLive leads the AI-enabled communications landscape with secure, scalable solutions for smarter customer interactions.

1 **Built on a Security-First Mindest**
HITRUST r2, HIPAA, GLBA, SOC2 certified—protecting your most sensitive interactions.

2 **All Your Channels, All in One Place**
Voice, video, chat, SMS, and secure messaging—all in one unified platform. Agent CoPilot and Chatbot IVA automate tasks and enhance agent efficiency in real time.

3 **Committed to Your Success**
Our customer success team provides ongoing support and proactively monitors platform performance to drive growth and optimize efficiency.

4 **No Code, Low-Code Integrations**
Connect CRMs, EHRs, and Core Banking. LinkLive is embedded within the systems you already use, making adoption effortless.

5 **Smart Routing & Workforce Optimization**
AI-driven queueing and workforce tools ensure faster resolutions and peak efficiency.

6 **Scalable & Future-Ready**
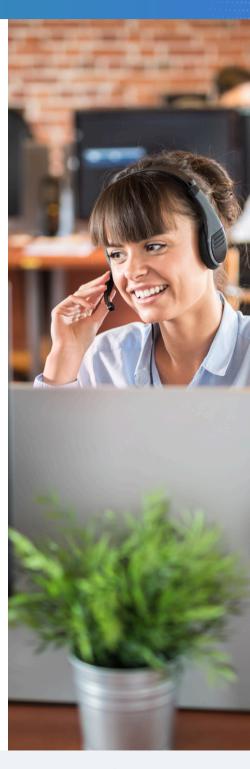Easily adjust to demand without extra hardware or costly upgrades.

7 **Counted On by 1,000+ Organizations**
The most highly regulated industries rely on LinkLive for secure communication.

★ **Connect with Trust™**
More than just a trademark—**trust is our promise**. We give your customers the confidence to know every interaction is secure and reliable.

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LINKLIVE

Turn Interactions into Meaningful Conversations

LinkLive delivers secure, scalable solutions for smarter, mission-critical customer interactions.

LinkLive is a secure, AI-integrated platform that helps organizations streamline communication, improve customer experiences, and stay compliant in highly regulated industries. Guided by our **TRUST** values—**Transparency**, **Reliability**, **Understanding**, **Security**, and **Teamwork** —we build strong partnerships that inspire confidence.

With voice, chat, video, SMS, and secure messaging in one place, agents connect with customers seamlessly. AI-driven tools provide real-time guidance, while intelligent routing ensures every conversation reaches the right person.

The LinkLive Advantage

Security & Compliance
HITRUST r2, HIPAA, GLBA, and SOC2-certified to protect your data.

Seamless Integrations
No-code, low-code connections with your CRMs, EHRs, and core banking systems.

Scalable & Future-Ready
Cloud-based and built to grow, adapting to your business needs.

LinkLive isn't just a platform—it's a true partner. We provide **ongoing support** and **proactive account management** to drive efficiency and help your team thrive.

Trusted Leader
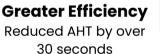Chosen by 1,000+ organizations

Cost Savings
Reduced hardware costs by 80%

Greater Efficiency
Reduced AHT by over 30 seconds

Faster Response
Answered 80% of calls in 15 seconds

All-in-One Platform

SERVICE TEAM · CONTACT CENTER · DIGITAL CONVERSATIONS · WORKFORCE ENGAGEMENT

Voice · Conferencing · Agent CoPilot · Appointments · Dialer · Campaigns · IVR · Chatbot IVA · Quality Assurance (QA) · Secure Mail · Surveys · Chat & SMS · Knowledge AI · Multimedia · Monitoring · CoBrowse · Analytics

Have Questions?

Reach out to the LinkLive team at sales@linklive.ai.

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